



## 20 YEAR LIMITED WARRANTY CERTIFICATE

**FXI, (manufacturer)** warrants the purchaser of this mattress that it will be free from defects in workmanship for a period of **Twenty (20)** years from the original date of its purchase.

This FXI mattress limited warranty does not cover normal wear which includes the additional increase of foam softness or a decrease of the foam recovery. All foam, regardless of chemical composition, will lose some of its resiliency (memory) during its life. This is normal and not included in the warranty applicable to this product. Any such changes in the foam over time will not compromise the comfort of the pressure relieving capabilities of the mattress. The warranty does cover deteriorating foam with a visible indentation of three quarters (.75) of an inch. The warranty will not cover mattresses that are used on inappropriate foundations, box springs or adjustable beds that are creating a sag in the surface. The mattress must be used with an approved mattress foundation in order to meet the Federal Register 16 CFR Part 1633 fire standard for flammability. A request for information on your foundation and the quality may be requested. All warranties contained herein shall not apply if the mattress, foundation or cover has been physically abused, damaged, burned, stained, cut or torn.

**Year One (1) to Ten (10)** – This mattress will be either replaced or repaired if deemed defective, at **FXI's** discretion. The transportation charges for replacement or repairs will be the responsibility of the purchaser.

**Year Eleven (11) to Twenty (20)** – The mattress will be either replaced or repaired if deemed defective, at **FXI's** discretion. The cost of replacement will be 1/20<sup>th</sup> the dealer retail price times the number of years since purchased. The transportation charges for replacement or repairs will be the responsibility of the purchaser.

The warranty is only valid with the original registered purchaser of this FXI mattress.

**Retain this warranty and the original proof of purchase in order to validate any warranty claims.**

Contact our Customer Service at **(800) 366-2194** or [orderdesk@fxi.com](mailto:orderdesk@fxi.com) for additional information.

### Mattress Care & Use Instructions

#### Foam Care:

Spot clean ONLY using a damp towel and mild soap. DO NOT USE BLEACH. Blot with a clean, dry towel to remove excess moisture. Allow foam to fully air dry before usage. We recommend that you rotate your mattress occasionally, but it is not required for your warranty to remain valid. We recommend the use of a mattress protector.

#### Cover Care:

Using any other method or disinfectants could cause staining or damage to the product and void the warranty. Wipe with a soft cloth or sponge using a mild soap that is diluted with lukewarm water. Do not machine wash and/or dry. Do not use harsh cleaners or solvents. If a disinfectant is needed, quaternary or phenolic type is appropriate if used according to manufacturer's instructions and rinsed after application.

#### To Enjoy Your New Mattress:

- Lay box on its side and slide the mattress out onto the floor
- Remove the poly film by following the release label and pulling the folded end of the tape
- Mattress will start to expand when exposed to the air. Gently remove the rest of the poly film and allow the mattress to fully recover. Please discard the poly film in a safe place to avoid suffocation issues with children or pets.
- Place the fully expanded mattress on your existing box spring or foundation. Due to the size and weight of these products, we recommend a minimum of two people to handle and maneuver the mattress into position.
- Allow the foam to fully recover and add your basic bedding such as sheets and pillow(s).
- You are now ready to enjoy your new mattress!